Looking to maximize your OfficeMate® or Eyefinity Practice Management software? Here are three quick tips to keep in mind:

1. **VSP® Vision Care Interface Creates Efficiency**

Is your office biller tired of logging into www.eyefinity.com and entering the VSP patient’s name, date of birth, and last four numbers of their social security to find out whether the patient is a VSP member, eligible for an eye exam and materials, to authorize the benefits, and repeat some of the same steps to bill for the eye exam and glasses or contacts?

OfficeMate and Eyefinity Practice Management both include a VSP interface that allows your staff to do all of this within the software itself. Once a patient is scheduled, the front desk can look up VSP benefits, view eligibility, and authorize benefits without dual entry of the patient demographics. Once the patient is seen for an exam and selects their eyewear, the VSP interface will auto-calculate how much of the transaction their VSP plan covers and how much the patient owes out of pocket.

The ability to authorize and bill your VSP patients through the same software can save valuable time and improve efficiency.

2. **Seamless EMR Integration Reduces Errors**

Is searching ICD-10 and CPT codes to ensure your biller’s accuracy taking up valuable time? Are prescription errors driving lens remakes and leading to lower patient satisfaction scores? If so, you could benefit from an all-in-one Eyefinity solution that couples the practice management software with a certified electronic health record (EHR)!

Once you select the Eyefinity practice management solution that best suits your practice needs, consider coupling that with an EHR solution like ExamWRITER® or Eyefinity EHR. ExamWRITER integrates beautifully with OfficeMate and Eyefinity EHR communicates seamlessly with both OfficeMate and Eyefinity Practice Management. Once you go this route, you will have an EHR system that auto-codes all routine and medical CPT and ICD-10 codes for you and then transfers these codes over to the practice management solution with one click for your office biller to review and submit. Furthermore, all prescriptions, both contacts and glasses, can be transferred from...
your exam lane to your optical with one click. This seamless integration reduces errors that directly affect your bottom line and patient satisfaction.

3. Cloud-based Software is Convenient

Want to have access to your practice management solution at any time and from anywhere? Are you tired of paying for servers, server maintenance costs, and hiring IT folks to help you? If you answered “yes” to these questions, your practice needs Eyeinfinity’s cloud-based software!

OfficeMate is a server-based software that can be cloud hosted through one of Eyeinfinity’s certified third-party partners at a fee, so you are able to access your charts from outside your office. On the other hand, Eyeinfinity Practice Management is a cloud-based product that allows you to access your practice’s software at anytime, anywhere. This means no more servers and costs associated with maintenance, less of a need for an IT team, and no more concerns for backing up your practice data. Cloud-based software lives in the “cloud,” and Eyeinfinity offers unlimited data storage for all their customers. Moreover, our cloud is built on a high availability model, which means your data is backed up in real time!

Visit www.eyefinity.com to learn more about maximizing your Eyeinfinity solutions.

Dr. Nafey is a practicing optometrist, the owner of Vision + Family Optometry in Sacramento, California, and leads professional relations for Eyeinfinity—a VSP Global® Company. He can be reached at masoud.nafeyOD@eyefinity.com.